



Diligend is a feature-rich, easy-to-use and secure enterprise software.

It is customizable to support institutional investors and investment consultants with their manager research, due diligence, and ongoing monitoring across all asset classes.



# COMPREHENSIVE MANAGER DUE DILIGENCE & RESEARCH MANAGEMENT SOLUTION

## Who Uses Diligend?

Teams responsible for investment and operational due diligence of fund managers either for screening or for monitoring purposes. Whether investing through mutual funds, pooled funds, separate account mandates, in private markets or in hedge funds, Diligend solution has been designed to help efficiently assess and research managers.

- ✓ Smooth collection and analysis of manager data in a standardized and flexible way
- ✓ Enhanced productivity through digitization of due diligence questionnaires and processes
- ✓ Centralize managers data, responses, documents, research and assessments
- ✓ Easy and flexible manager scoring, rating and ranking
- ✓ Leverage on provided best practices and industry-specific questionnaires
- ✓ Access to and communication with global managers through a private web-based portal
- ✓ Significant time-savings in the overall due diligence process through automation
- ✓ Improved transparency and traceability

# Diligend Features

## Research, Document Management and Emails

Centralize, classify and retrieve your research notes files and Emails. Track your phone calls and meeting minutes. Store and index documents. Drag and drop files and emails to link them to firms, strategies or specific contacts. Synchronize your Outlook. Access the contact details of registered managers and communicate directly with them through the platform. Use global search technology to retrieve any document easily and quickly.

## Questionnaire Management

Digitize your investment or operational questionnaires, data requests or RFPs. Easily build or import your own customized due diligence screening or monitoring questionnaires. Predefine your questionnaire requirements based on the asset class or investment factors important to you. Leverage on the industry best practices (AIMA, ILPA, ESG...) by using Diligend questionnaire library. Build and manage your own library of questions within a questions bank.

Publish and distribute your questionnaire to hundreds of managers with just a few clicks or by using a dedicated Scheduler. Invite your contacts or use our registered manager database. Have a better control of the process flow and information exchange.

## Assessment and Scoring

Access all manager responses, data, and documents in a centralized secure solution. Collect data directly in a normalized way allows for better comparison of responses. Automate flagging and scoring of responses based on predefined rules. Detect changes within responses. Collaborate across team to apply weighted scoring and flag areas of concern.

## Review Management

Manage in a flexible way your manager reviews based on your own set of criteria for operational or investment monitoring purposes. Rate criteria, track findings, flag issues and monitor the relationship over time.

## Fund and Strategy Management

Track, structure and centralize fund collected data. Manage your watchlist of funds/ strategies, organize them by preferred criteria. Organize your buy, hold, or sell watchlist by asset class, investment strategy, geography, or other criteria. Allow an easy generation of fund reports with UpToDate data.

## Workflow Engine

Create custom workflows specific to each stage of the due diligence process. Keep track of the selection process stage by stage. Facilitate and secure the flow of information, documents, and tasks across all internal parties. Increase the speed of due diligence process.

## Collaboration and Activity Management

Communicate internally with other teams and externally with managers directly through the platform. Keep track of all interactions, and link them to related firms, strategies or mandates. Assign tasks and track activities across team members, fund managers and service providers.

## Audit Trail, User Rights and Alerts

Keep track, in real time, of your team activities during the due diligence process. Manage user's data access and features rights. Schedule notifications about upcoming tasks and requests related to ongoing due diligence questionnaires.

## Reporting, Dashboards, Data Export, Import and API

Slice and dice fund manager data and internal operations or activities. Track changes over time and understand trends or fund exposures. Quickly generate a Word, Excel, or PDF report of completed or ongoing due diligence processes, questionnaires or managers assessments. Export and import data using Excel or our API.

