

## User Journey

### ELYSYS NEW CLIENT ONBOARDING PROCESS

#### 1/ Round of software demos

The purpose of the demos is to provide an overview of the software and an insight as to how the software operates and some indicative cost figures.

#### 2/ Scope analysis

The purpose of the scope analysis and scope document phase is to gather and record the business requirements of the client within the framework of Elysys platform.

The scope document forms the key reference document for the implementation, against which the solution is then developed and delivered. The document includes technical, commercial and contractual details for software delivery and support.

- Scope analysis meetings
- Scope analysis document
- Scope analysis review and approval

### AN AGILE KANBAN METHODOLOGY TO SYSTEM DELIVERY

From project scoping to go-live and support, implementations are undertaken utilising an Agile Kanban methodology to ensure timely and efficient delivery. This approach also allows clients to work collaboratively with the Elysys team and, when necessary, service integrators.

